2012 Q1 Quarterly Report

CORE NH Program Highlights

NH CORE	EXPENSES		SAVING	GS	NUMBER	R OF
ENERGY EFFICIENCY PROGRAMS	(\$)		(Lifetime	kWh)	CUSTOMERS	
	Actual + In	Percent	Actual + In	Percent	Actual + In	Percent
	Process +	of	Process +	of	Process +	of
	Prospective	Budget	Prospective	Budget	Prospective	Budget
RESIDENTIAL (nhsaves@home)						
ENERGY STAR Homes	\$1,284,223	86%	10,703,657	80%	516	102%
NH Home Performance w/Energy Star	\$804,990	36%	6,965,756	54%	436	33%
Home Energy Assistance	\$604,548	20%	2,732,412	20%	226	24%
ENERGY STAR Lighting	\$457,678	41%	16,279,693	29%	85,862	26%
ENERGY STAR Appliances	\$328,524	29%	11,020,184	38%	6,020	33%
TOTAL RESIDENTIAL	\$3,479,964	39%	47,701,702	38%	93,060	26%
COMMERCIAL & INDUSTRIAL						
(nhsaves@work)						
Small Business Energy Solutions	\$1,966,177	55%	38,584,745	32%	317	27%
Large Business Energy Solutions	\$2,547,811	77%	126,545,063		218	
New Construction	\$1,538,435	65%	92,802,292		104	77%
TOTAL COMMERICAL & INDUSTRIAL	\$6,052,424	64%	257,932,099		639	43%
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TOTAL	\$9,532,387	52%	305,633,801	57%	93,699	27%

nhsaves@home	Budget Goal		Thru 3	/31/2012		Percent of
Energy Star Homes	(2012)	Actual	In Process	Prospective	Total	Budget/Goal
Program Expenses (\$)						
National Grid	\$104,606	\$13,069			\$13,069	12.5%
NHEC	\$160,909	\$25,709	\$35,100	\$13,500	\$74,309	46.2%
PSNH	\$1,033,392	\$112,603	\$858,035	\$103,595	\$1,074,233	104.0%
Unitil	<u>\$200,000</u>	<u>\$25,340</u>	<u>\$13,650</u>	<u>\$83,622</u>	<u>\$122,612</u>	<u>61.3%</u>
Total	\$1,498,907	\$176,721	\$906,785	\$200,717	\$1,284,223	85.7%
Program Participation						
National Grid	25	2	0	0	2	8.0%
NHEC	57	4	13	5	22	38.6%
PSNH	384	55	381	46	482	125.5%
Unitil	39	<u>1</u>	<u>6</u>	<u>3</u>	10	25.6%
Total	505	<u></u>	400	54	516	102.2%
Program Savings (Lifetim	e kWh)					
National Grid	340,042	95,841			95,841	28.2%
NHEC	915,068	617,205	0	0	617,205	67.4%
PSNH	9,627,607	1,132,789	7,847,138	947,424	9,927,351	103.1%
Unitil	2,481,582	6,326	37,956	18,978	63,260	2.5%
Total	13,364,299	1,852,161	7,885,094	966,402	10,703,657	80.1%
Program Savings (Lifetim	e MMBTU Savi	ngs from Oil.	Natural Gas. I	Kerosene, Coa	I, Wood)	
		Actual	·	Prospective	Total	
National Grid		4,201	0	0	4,201	
NHEC		29	95	37	161	
PSNH		13,432	93,044	11,234	117,709	
Unitil		<u>1,893</u>	<u>11,358</u>	<u>5,679</u>	<u> 18,930</u>	
Total		19,555	104,497	16,949	141,000	

Actual = Homes that have been completed, incentives paid and are recorded (booked) in utility accounting system In Process = Customer has signed a Builder Participation Agreement and are in process of building the home. Prospective = Customer/Builder has the Builder Participation Agreement but has not yet signed, but expects to.

Notes:

With EPA's implementation of "ENERGY STAR Homes version 3.0" in July 2012, some "In Process" and "Prospective" homes may not meet the new criteria and could reduce these participation levels.

nhsaves@home	Budget Goal		Percent of			
NH Home Performance w/E	(2012)	Actual	In Process	Prospective	Total	Budget/Goa
Program Expenses (\$)						
National Grid	\$141,234	\$13,055			\$13,055	9.2%
NHEC	\$180,773	\$20,894	\$13,450	\$0	\$34,344	19.0%
PSNH	\$1,660,101	\$228,325	\$122,944	\$277,503	\$628,772	37.9%
Unitil	\$250,000	\$42,311	\$41,508	\$45,000	\$128,819	51.5%
Total	\$2,232,108	\$304,585	\$177,902	\$322,503	\$804,990	36.1%
Program Participation						
National Grid	145	15	0	0	15	10.3%
NHEC	59	6	8	0	14	23.7%
PSNH	1,036	143	70	158	371	35.8%
Unitil	<u>68</u>	<u>7</u>	<u>15</u>	<u>14</u>	<u>36</u>	<u>52.9%</u>
Total	1,308	171	93	172	436	33.3%
Program Savings (Lifetime k	Wh)					
National Grid	4,621,783	64,147			64,147	1.4%
NHEC	5,474,363	249,122	332,163	0	581,285	10.6%
PSNH	1,482,626	784,553	398,064	901,844	2,084,461	140.6%
Unitil	<u>1,205,185</u>	<u>17,640</u>	491,273	3,726,950	4,235,863	<u>351.5%</u>
Total	12,783,957	1,115,462	1,221,500	4,628,794	6,965,756	54.5%
Program Savings (Lifetime M	MBTU Savings fr	om Oil, Natura	l Gas, Keroser	ne, Coal, Wood)	
National Grid		0			0	
NHEC		0			0	
PSNH		50,597	25,672	58,161	134,430	
Unitil		7,944	17,023	15,888	40,855	
Total		58,541	42,695	74,049	175,285	

Actual = Home Weatherization complete, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have signed off on the audit and the job is being scheduled. Prospective = Customer has told the utility they are interested, lead assigned to Contractor.

Notes:

Includes HES Fuel Neutral Pilot Projects for PSNH and Unitil.

hsaves@home	Budget Goal		Thru 3/31/2	012		Percent of
home energy assistance	(2012)	Actual	In Process	Prospective	Total	Budget/Goal
Program Expenses (\$)						
National Grid	\$222,043	\$11,424			\$11,424	5.1%
NHEC	\$215,596	\$34,130	\$15,900	\$7,950	\$57,980	26.9%
PSNH	\$2,182,267	\$89,991	\$66,818	\$240,051	\$396,860	18.2%
Unitil	<u>\$359,456</u>	\$65,58 <u>5</u>	\$72,700	-	\$138,28 <u>5</u>	38.5%
Tot	· · · · · · · · · · · · · · · · · · ·	\$201,129	\$155,418	\$248,001	\$604,548	20.3%
Program Participation						
National Grid	54	0	0	0	0	0.0%
NHEC	61	11	8	4	23	37.7%
PSNH	760	40	27	97	164	21.6%
Unitil	73	<u>15</u>	<u>24</u>	<u>0</u>	<u>39</u>	53.4%
Tot	tal 948	66	59	101	226	23.8%
Program Savings (Lifetime	e kWh)					
National Grid	1,324,252	0			0	0.0%
NHEC	883,391	165,104	163,687	0	328,791	37.2%
PSNH	10,469,536	444,445	342,547	1,232,330	2,019,322	19.3%
Unitil	<u>1,261,874</u>	<u>124,235</u>	<u>260,064</u>		384,299	<u>30.5%</u>
Tot	tal 13,939,053	733,784	766,298	1,232,330	2,732,412	19.6%
Program Savings (Lifetime	e MMBTU Savings fro	m Oil, Natural Gas, k	(erosene, Coa	I, Wood)		
National Grid	Ŭ	0	•	,	0	
NHEC		1,291	939	470	2,700	
PSNH		4,681	3,608	12,978	21,266	
* Unitil		11,702	18,723	<u>0</u>	30,425	
		17,674	23,270	13,448	54,392	

Actual = Home Weatherization complete, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have signed off on the audit and the job is being scheduled. Prospective = Customer has told the utility they are interested, lead assigned to Contractor.

Notes:

NGRID-NH and PSNH (In reference to HEA Quarterly Production Goals)

HEA completions for Q1 2012 are below by more than 20% for NGRID-NH (64% of goal) and PSNH (67%). By adding in the April completions, both companies have reached their Q1 production goals and are on schedule to meet their Q2 2012 goals. NGRID-NH and PSNH recommend not revising production goals.

nhsaves@home	Budget Goal	Budget Goal Thru 3/31/2012					
ENERGY STAR Lighting	(2012)	Actual	In Process	Prospective	Total	Budget/Goal	
Program Expenses (\$)							
National Grid	\$80,893	\$26,341			\$26,341	32.6%	
NHEC	\$108,145	\$24,933	\$490	\$0	\$25,423	23.5%	
PSNH	\$762,454	\$149,529	\$149,847	\$50,389	\$349,766	45.9%	
Unitil	\$165,431	\$44,440	\$11,708	400,000	\$56,148	<u>33.9%</u>	
Total	\$1,116,923	\$245,244	\$162,045	\$50,389	\$457,678	41.0%	
Program Participation							
National Grid	14,507	661	0	0	661	4.6%	
NHEC	39,467	7,240	49	0	7,289	18.5%	
PSNH	222,353	29,760	27,112	9,117	65,989	29.7%	
Unitil	<u>54,375</u>	<u>7,294</u>	<u>4,629</u>	<u>0</u>	11,923	<u>21.9%</u>	
Total	330,702	44,955	31,790	9,117	85,862	26.0%	
Program Savings (Lifetime kV	Vh)						
National Grid	2,519,006	22,016			22,016	0.9%	
NHEC	6,791,203	1,375,500	43,659	0	1,419,159	20.9%	
PSNH	38,397,028	4,906,345	5,158,954	2,149,357	12,214,656	31.8%	
Unitil	8,742,738	<u>1,549,173</u>	1,074,689		2,623,862	<u>30.0%</u>	
Total	56,449,975	7,853,034	6,277,302	2,149,357	16,279,693	28.8%	

Actual = Lighting products purchased, incentives paid and are recorded (booked) in utility accounting system In Process = Customer received incentive, utility has been billed, but payment has not yet hit the utilities' books. Prospective = Estimated number of rebates/incentives to be paid over the remaining program period. (Participant is expressed as number of items rebated.)

nhsaves@home	Budget Goal		31/2012		Percent of	
ENERGY STAR Appliances	(2012)	Actual	In Process	Prospective	Total	Budget/Goal
Program Expenses (\$)						
National Grid	\$80,477	\$15,976			\$15,976	19.9%
NHEC	\$142,099	\$25,045	\$1,710	\$0	\$26,755	18.8%
PSNH	\$779,277	\$139,648	\$51,702	\$53,595	\$244,945	31.4%
Unitil	\$124,042	<u>\$33,996</u>	<u>\$6,852</u>		\$40,848	<u>32.9%</u>
Tot	al \$1,125,895	\$214,665	\$60,264	\$53,595	\$328,524	29.2%
Program Participation						
National Grid	875	239	0	0	239	27.3%
NHEC	1,914	441	61	0	502	26.2%
PSNH	13,783	2,677	901	934	4,512	32.7%
Unitil	<u>1,617</u>	<u>508</u>	<u>259</u>	<u>0</u>	<u>767</u>	<u>47.4%</u>
Tot	al 18,189	3,865	1,221	934	6,020	33.1%
Program Savings (Lifetime kW	/h)					
National Grid	1,259,794	301,930			301,930	24.0%
NHEC	3,674,464	820,421	110,278	0	930,699	25.3%
PSNH	20,632,001	5,060,474	1,594,002	1,683,240	8,337,716	40.4%
Unitil	3,401,933	<u>981,548</u>	468,291		1,449,839	<u>42.6%</u>
Tot	al 28,968,192	7,164,373	2,172,571	1,683,240	11,020,184	38.0%

Actual = Customer purchased appliance, incentives paid and are recorded (booked) in utility accounting system In Process = Customer received incentive, utility has been billed, but payment has not yet hit the utilities' books. Prospective = Estimated number of rebates/incentives to be paid over the remaining program period.

nhsaves@work	Budget Goal	Percent of				
Small Business Energy Sol	(2012)	Actual	In Process	Prospective	Total	Budget/Goal
Program Expenses (\$)						
National Grid	\$185,557	\$19,192			\$19,192	10.3%
NHEC	\$164,949	\$14,744	\$14,240	\$4,318	\$33,302	20.2%
PSNH	\$2,816,642	\$441,875	\$351,461	\$942,213	\$1,735,549	61.6%
Unitil	<u>\$418,049</u>	\$127,135	<u>\$51,000</u>		\$178,135	<u>42.6%</u>
Total	\$3,585,197	\$602,945	\$416,701	\$946,531	\$1,966,177	54.8%
Program Participation						
National Grid	33	17	0	0	17	51.5%
NHEC	31	2	7	14	23	74.2%
PSNH	1,047	65	47	126	238	22.7%
Unitil	<u>58</u>	<u>32</u>	<u>7</u>	<u>0</u>	<u>39</u>	<u>67.2%</u>
Total	1,169	116	- 61	140	317	27.1%
Program Savings (Lifetime kV	Vh)					
National Grid	7,842,891	830,106			830,106	10.6%
NHEC	4,815,514	108,910	534,800	259,838	903,548	18.8%
PSNH	94,040,728	12,345,778	10,673,776	7,306,397	30,325,952	32.2%
Unitil	15,640,147	3,581,032	2,944,107	<u>0</u>	6,525,139	<u>41.7%</u>
Total	122,339,280	16,865,826	14,152,683	7,56 6 ,235	38,584,745	31.5%

Actual = Work has been completed, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have a signed off on the audit and the job is being scheduled. Prospective = An audit has been done, awaiting customer decision/signature.

nhsaves@work	Budget Goal Thru 3/31/2012						
Large Business Retrofit	(2012)	Actual	Actual In Process		Prospective Total		
Program Expenses (\$)							
National Grid	\$390,184	\$58,763			\$58,763	15.1%	
NHEC	\$147,991	\$107,728	\$0	\$5,734	\$113,462	76.7%	
PSNH	\$2,260,058	\$283,931	\$1,003,449	\$954,191	\$2,241,571	99.2%	
Unitil	\$520,000	\$116,016	<u>\$18,000</u>		\$134,016	<u>25.8%</u>	
Total	\$3,318,233	\$566,437	\$1,021,449	\$959,925	\$2,547,811	76.8%	
Program Participation							
National Grid	26	6	0	0	6	23.1%	
NHEC	23	0	1	8	9	39.1%	
PSNH	101	18	103	65	186	184.2%	
Unitil	<u>26</u>	<u>15</u>	<u>2</u>	<u>0</u>	<u>17</u>	<u>65.4%</u>	
Total	176	39	106	73	218	123.9%	
Program Savings (Lifetim	e kWh)						
National Grid	39,536,529	4,302,304			4,302,304	10.9%	
NHEC	6,004,825	0	1,524,891	453,875	1,978,766	33.0%	
PSNH	101,484,572	17,147,847	53,968,085	37,153,669	108,269,601	106.7%	
Unitil	28,244,540	10,304,392	<u>1,690,000</u>		11,994,392	<u>42.5%</u>	
Total	175,270,466	31,754,543	57,182,976	37,607,544	126,545,063	72.2%	

Actual = Work has been completed, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have a signed rebate form.

Prospective = A Rebate Form has been filled out, awaiting customer decision/signature.

nhsaves@work	Budget Goal			Percent of		
New Construction	(2012)	Actual	In Process	Prospective	Total	Budget/Goal
Program Expenses (\$)						
National Grid	\$295,961	\$134,201			\$134,201	45.3%
NHEC	\$129,381	\$8,186	\$15,000	\$0	\$23,186	17.9%
PSNH	\$1,704,429	\$298,254	\$668,603	\$362,626	\$1,329,483	78.0%
Unitil	<u>\$237,805</u>	\$29,565	\$22,000		<u>\$51,565</u>	<u>21.7%</u>
Total	\$2,367,576	\$470,206	\$705,603	\$362,626	\$1,538,435	65.0%
Program Participation						
National Grid	13	13	0	0	13	100.0%
NHEC	14	1	1	2	4	28.6%
PSNH	94	12	50	20	82	87.2%
Unitil	<u>14</u>	<u>3</u>	<u>2</u>	<u>0</u> 22	<u>5</u>	<u>35.7%</u>
Total	135	29	53	22	104	77.0%
Program Savings (Lifet	ime kWh)					
National Grid	9,104,728	8,782,905			8,782,905	96.5%
NHEC	5,803,325	123,024	2,678,505	0	2,801,529	48.3%
PSNH	85,348,090	11,876,963	49,487,346		76,210,513	89.3%
Unitil	9,197,573	3,792,435	1,214,910		5,007,345	54.4%
Total	109,453,716	24,575,327	53,380,761	14,846,204		84.8%

Actual = Work has been completed, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have a signed rebate form.

Prospective = A Rebate Form has been filled out, awaiting customer decision/signature.

	Utility Specific	Budget Goal		Thru 3/	/31/2012		Percent of
	Programs	(2012)	Actual	In Process	Prospective	Total	Budget/Goal
	-						
Progran	n Expenses (\$)						
NGRID	Educational Programs	\$0	\$0			\$0	0.0%
NHEC	Educational Programs	\$35,609	\$785	\$0	\$0	\$785	2.2%
PSNH	Educational Programs	\$103,793	\$19,792	\$35,000	\$40,000	\$94,792	91.3%
Unitil	Educational Programs	<u>\$57,500</u>	<u>\$301</u>			<u>\$301</u>	<u>0.5%</u>
	Total	\$196,902	\$20,878	\$35,000	\$40,000	\$95,878	48.7%
NHEC	Load Management	\$0	\$0	\$0	\$0	\$0	0.0%
NHEC	Smart Start Program	\$13,424	\$1,280	\$0	\$0	\$1,280	9.5%
NHEC	High Efficiency Heat Pump Pgm	\$138,428	\$7,952	\$2,900	\$0	\$10,852	7.8%
PSNH	Smart Start Program	\$35,000	\$3,725	\$16,390	\$16,390	\$36,505	104.3%
PSNH	ES Homes - Geothermal	\$385,578	\$73,933	\$229,627	\$47,839	\$351,399	91.1%
PSNH	Customer Engagement Program	\$250,000	\$7,331	\$0	\$200,000	\$207,331	82.9%
PSNH	C&I Customer Partnerships	\$30,703	\$0	\$0	\$0	\$0	0.0%
PSNH	C&I RFP Pilot Program	\$544,752	\$7,824	\$503,500	ΨΟ	\$511,324	93.9%
Unitil	EE Website & Home Energy Audi	\$0	\$29,220	ψοσο,σσο		\$29,220	0.0%
Unitil	ISO-Related Expenses	\$12,500	\$3,734			\$3,734	29.9%
Ornan	Total	\$1,410,385	\$134,999	\$752,417	\$264,229	\$1,151,645	81.7%
	Total	ψ1,410,303	ψ13 4 ,999	Ψ132,+11	Ψ 2 0 1 ,223	\$1,131,043	01.770
Progran	n Participation						
NGRID	Educational Programs	0	0	0	0	0	0.0%
NHEC	Educational Programs	0	0	0	0	0	0.0%
PSNH	Educational Programs	0	0	0	0	0	0.0%
Unitil	Educational Programs	<u>0</u>	<u>O</u>	<u>0</u>	<u>O</u>	<u>0</u>	0.0%
	Total	0	0	0	0	0	0.0%
NHEC	Load Management	0	0	0	0	0	0.0%
NHEC	Smart Start Program	0	0	1	0	1	0.0%
NHEC	High Efficiency Heat Pump Pgm	20	1	6	1	8	40.0%
PSNH	Smart Start Program	0	3	12	12	27	0.0%
PSNH	ES Homes - Geothermal	66	17	48	10	75	113.6%
PSNH	Customer Engagement Program	25,000	0	0	25,000	25,000	100.0%
PSNH	C&I Customer Partnerships	3	0	0	23,000	0	0.0%
PSNH	C&I RFP Pilot Program	6	0	13	0	13	216.7%
Unitil	EE Website & Home Energy Audi	<u>0</u>		<u>0</u>	<u>0</u>	<u>0</u>	0.0%
Ornan	Total	25,095	<u>0</u> 21	<u>∪</u> 80	25,023	<u>∪</u> 25,124	1 00.1%
		· , -			-,-	.,	
_	n Savings (Lifetime kWh)	_	_		_	_	_
NHEC	Load Management	0	0	0	0	0	0.0%
NHEC	Smart Start Program	0	0	0	0	0	0.0%
NHEC	High Efficiency Heat Pump Pgm	10,214,662	135,625	0	0	135,625	1.3%
PSNH	Smart Start Program	0	0	0	0	0	0.0%
PSNH	ES Homes - Geothermal	32,939,179	9,169,603	25,890,644	5,393,884	40,454,131	122.8%
PSNH	Customer Engagement Program	4,050,000	0	0	2,025,000	2,025,000	50.0%
PSNH	C&I Customer Partnerships	0	0			0	0.0%
PSNH	C&I RFP Pilot Program	30,184,842	0	33,801,247		33,801,247	112.0%
Unitil	EE Website & Home Energy Audi	0	0	0	0	<u>0</u>	0.0%
	Total	77,388,683	9,305,228	59,691,891	7,418,884	76,416,003	98.7%